

Important OFAC Coverage Update

Travelex strongly believes in remaining compliant to government regulations, while continuing to serve you and your client.

Travelex protection plans are not available to cover trips to or cruises who port in OFAC sanctioned destinations (please refer to list below).

The US Department of the Treasury's [Office of Foreign Assets Control](#) (OFAC) administers and enforces economic and trade sanctions based on US foreign policy and national security goals against targeted foreign countries and regimes, terrorists, international narcotics traffickers, and other groups which threaten the national security or economy of the United States.



Destination Restrictions:

(subject to change per government notice)

- Iran
- Libya
- North Korea
- Syria

Important Notes:

- Multiple destination trips where one of the disclosed destinations is on the above restriction list will not be honored for purchase or at time of claim.
- If a traveler chooses 'unknown' as their destination or does not disclose a destination at time of purchase and then files a claim for a destination on the restriction list above, the claim may be denied.

Enrollment Processing for Cuba Destinations:

Enrollments for travel to Cuba may be accepted through special processing. Please contact our customer service department at 1-800-228-9792 for details and be prepared to send Travelex either the Group Travel License or Individual Traveler License to secure approval for protection when traveling to Cuba.