

TRAVEL RELAXED, TRAVEL SECURE, YOU'VE GOT

Worldwide Trip Protector Gold

TRAVELINSURED Int'l.

Worldwide Trip Protector Gold

Master Contract Number 11TVL4542401

Description of Coverage
for Washington Residents

T-8010 Rev.1

You are not eligible for insurance under the plan until You have enrolled for coverage and paid the appropriate plan cost and providing You have not already departed on Your Trip.

Schedule of Coverage and Services

Maximum Benefits

Part A - Travel Protection

Trip Cancellation*	Trip Cost**
Trip Interruption	150% of Trip Cost**
(\$1,000 Return Air Only if \$0 displayed for Trip Cancellation on Your Confirmation of Benefits.)	
Missed Connection/ Itinerary Change (3 hours)	\$750
Trip Delay (6 hrs)	\$1,500 (\$200/day)
Pet Care	\$300 (\$50/day)

*Not applicable when \$0 Trip Cost displayed on Your Confirmation of Benefits.

**Up to the lesser of the Trip Cost paid or the limit of Coverage on Your Confirmation of Benefits.

Part B – Baggage Protection

Baggage/Personal Effects	\$2,500
Per Article Limit	\$250
Combined Valuables Limit	\$500
Baggage Delay (12 hours)	\$500

Part C – Medical Protection

Accident and Sickness Medical Expense	\$50,000 (\$50 deductible)
Emergency Evacuation/ Medically Necessary Repatriation/ Repatriation of Remains	\$1,000,000

AIC-TRVL-P (5/03) WA

Part D – Travel Accident Protection

Accidental Death & Dismemberment	\$25,000
Accidental Death & Dismemberment Common Carrier (Air Only)	\$100,000

Worldwide Assistance Services

Medical Assistance	Included
ID Theft Assistance	Included
24- Hour Concierge Service	Included
Political Evacuation	Included
Business Concierge Service	Included

Optional Coverage

Applicable only when specifically requested on the application the appropriate additional premium has been paid and the purchase is confirmed on Your Confirmation of Benefits.

Accidental Death & Dismemberment Common Carrier (Air Only)	Up to Limit Purchased
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Sports Coverage	\$1,000
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Medical Upgrade	Deductible is waived
Additional Medical Expense (For a total of \$100,000)	\$50,000

Additional Accidental Death and Dismemberment (For a total of \$50,000)	\$25,000
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FOURTEEN-DAY FREE LOOK

You may cancel coverage under the policy by giving Travel Insured International written notice within the first to occur of the following: (a) 14 days from the effective date of Your coverage; or (b) Your Scheduled Departure Date. If You do this, the Company will refund Your premium paid (less \$8 administration fee) provided You have not filed a claim under the policy.



PART A - TRAVEL PROTECTION

TRIP CANCELLATION/TRIP INTERRUPTION

The Insurer will pay a benefit, up to the maximum shown on the Schedule, if You are prevented from taking or continuing Your covered Trip due to the following Unforeseen events:

- a) Sickness, Injury or death involving You or Your Traveling Companion, or You or Your Traveling Companion's Business Partner or Your Family Member; which results in medically imposed restrictions as certified by a Legally Qualified Physician at the time of loss preventing Your continued participation in the Trip.
- b) Unannounced Strike that causes complete cessation of services of Your Common Carrier for at least 24 consecutive hours.
- c) Weather that causes complete cessation of services of Your Common Carrier for at least 24 consecutive hours.
- d) Employer termination or layoff affecting You or a person(s) sharing the same room during Your Trip. Employment must have been with the same employer for at least one (1) consecutive year.
- e) Hijack, quarantine, jury duty, or court ordered appearance as a witness in a legal action in which You or Your Traveling Companion are not a party (except law enforcement officers).
- f) Felonious Assault of You or a Traveling Companion within 10 days of departure or during the Trip.
- g) Your primary residence or that of Your Traveling Companion is rendered uninhabitable by Unforeseen circumstances.
- h) Burglary of You or Your Traveling Companion's primary residence within 10 days of departure of the Trip.
- i) Bankruptcy and/or Default of Your Travel Supplier which occurs more than 14 days following Your effective date. Coverage is not provided for the Bankruptcy or Default of the agency from whom You purchased Your Land/Sea Arrangements. Benefits will be paid due to Bankruptcy or Default of an airline only if no alternate transportation is available. If alternate transportation is available, Benefits will be limited to the change fee charged to allow You to transfer to another airline in order to get to Your intended destination. This coverage only applies if Your policy was purchased within 30 calendar days of Your initial Trip payment.
- j) If within 30 days of Your departure, a politically motivated Terrorist Attack occurs within the territorial limits of a City listed on Your itinerary. The Terrorist Attack must occur after the effective date of Your Trip Cancellation coverage.

- k) You or Your Traveling Companion are called to emergency military duty for a Natural Disaster or You have Your leave revoked or are reassigned for reasons other than war.
- l) Traffic accident, substantiated by a police report, directly involving either You or Your Traveling Companion while en route to a scheduled point of departure.
- m) Mandatory evacuation ordered by local authorities at Your final destination due to hurricane or other Natural Disaster. You must have up to four (4) days or up to 50% of Your total covered Trip length or less remaining on the covered Trip, at the time the mandatory evacuation ends, in order to cancel the covered Trip. The Insurer will not pay any benefits for property that is accessible or habitable for more than 48 hours or up to 50% of the Your Trip length, whichever is less.
- n) The death or hospitalization of Your Host at Destination.
- o) Natural Disaster or documented man-made disaster at the site of Your destination which renders Your destination accommodations uninhabitable;
- p) Your or Your Traveling Companion's normal pregnancy as long as the pregnancy occurs after Your effective date of coverage and can be verified by medical records.
- q) You will be attending a Family Member's childbirth as long as the pregnancy occurs after Your effective date of coverage and can be verified by medical records.
- r) The primary or secondary school where You, Your Traveling Companion or Your dependent children attend must extend its operating session beyond the pre-defined school year, due to Unforeseen events commencing during Your plan effective period and the travel dates for Your Trip fall within the period of the school year extension. Extensions due to extra-curricular or athletic events are not covered.
- s) A cancellation of Your covered Trip if Your arrival on the Trip is delayed and causes You to lose 50% or more of the scheduled Trip duration due to the reasons covered under the Trip Delay benefit.

Single Supplement: Benefits will be paid, up to the Maximum Benefit Amount, for the additional cost incurred as a result of a change in the per-person occupancy rate of prepaid Travel Arrangements if a Traveling Companion has his or her Trip canceled or interrupted for a covered reason and You do not cancel.

TRIP CANCELLATION

Not applicable if \$0 Trip cost displayed on Your Confirmation of Benefits.

Benefits will be paid, up to the Maximum Benefit Amount for the non-refundable cancellation charges imposed by Your

Travel Supplier and/or airfare cancellation charges for flights joining or departing Your Land/Sea Arrangements; or the additional costs You may incur as a result of a change in the per-person occupancy rate of prepaid travel arrangements if a person booked to share accommodations with You cancels his/her Trip for a covered reason and You do not cancel.

If Your Travel Supplier cancels Your Trip, You are covered up to the cost of the ticket or the reissue fee charged by the airline for the tickets. You must have covered the entire cost of the Trip including the airfare.

If You purchase Sports Coverage the Insurer will pay up to the combined maximum limit shown on the Schedule of Coverage and Services for prepaid non-refundable ski passes, greens fees and sporting equipment

EXCESS INSURANCE LIMITATION

The insurance provided by this Policy shall be in excess of all other valid and collectible insurance or indemnity. If at the time of the occurrence of any Loss there is other valid and collectible insurance or indemnity in place, the Company shall be liable only for the excess of the amount of Loss, over the amount of such other insurance or indemnity, and applicable deductible.

TRIP INTERRUPTION

Return Air Only up to \$1,000 if \$0 displayed for Trip Cancellation on Your Confirmation of Benefits

Benefits will be paid, up to the Maximum Benefit Amount for the non-refundable, unused portion of the prepaid expenses for Travel Arrangements and/or the additional cost for one-way Economy Transportation for You to return to Your original destination or rejoin Your Trip less the value of the original unused return travel ticket. (Airfare limited to the cost of one-way airfare using the same class of fare as the original travel ticket).

The Company will pay for reasonable additional accommodation and transportation expenses incurred by You (up to \$200 a day) if a Traveling Companion must remain hospitalized or if You must extend the Trip with additional hotel nights due to a Physician certifying You cannot fly home due to an Accident or a Sickness but does not require hospitalization, or if Your Trip must be extended due to an Unforeseen event listed under Part A travel protection-Trip Cancellation/Trip Interruption.

If You purchase Sports Coverage the Insurer will pay up to the combined maximum limit shown on the Schedule of Coverage and Services for prepaid non-refundable ski passes, greens fees and sporting equipment rental.

These benefits will not duplicate any benefits payable under the policy or any coverage(s) attached to the policy.

EXCESS INSURANCE LIMITATION

The insurance provided by this Policy shall be in excess of all other valid and collectible insurance or indemnity. If at the time of the occurrence of any Loss there is other valid and collectible insurance or indemnity in place, the Company shall be liable only for the excess of the amount of Loss, over the amount of such other insurance or indemnity, and applicable deductible.

TRIP DELAY

If You are delayed for more than the number of hours shown in the Schedule of Benefits while en route to or from a Trip, due to:

- a) Any delay of Your Common Carrier. The delay must be certified by the Common Carrier;
- b) Lost or stolen passports, travel documents or money (must be substantiated by a report to the police or the appropriate authority); or
- c) Quarantine, hijacking, Strike, Natural Disaster, terrorism or riot;

Benefits will be paid, on a one-time basis, up to the Maximum Benefit Amount, for:

- a) The Additional Transportation Cost from the point where You were delayed to a destination where You can join the Trip;
- b) Reasonable accommodation and meal expenses (up to the daily amount shown in the Schedule of Benefits)

Benefits will not be paid for any expenses that have been reimbursed or for any services that have been provided by the Common Carrier. These benefits will not duplicate any benefits payable under the policy or any coverage(s) attached to the policy.

EXCESS INSURANCE LIMITATION

The insurance provided by this Policy shall be in excess of all other valid and collectible insurance or indemnity. If at the time of the occurrence of any Loss there is other valid and collectible insurance or indemnity in place, the Company shall be liable only for the excess of the amount of Loss, over the amount of such other insurance or indemnity, and applicable deductible.

MISSED CONNECTION

Covers missed cruise or Trip departures which result from cancellation or delay (for up to three or more hours) of all regularly scheduled airline flights due to Inclement Weather or any Common Carrier caused delay. Maximum benefits of up to the amount shown in the Schedule are provided to cover additional transportation expenses needed for You to join the departed cruise or Trip, reasonable accommodation and meal expenses (up to the per day amount shown in the

Schedule) and non-refundable Trip payments for the unused portion of Your cruise or Trip. Coverage is secondary to any compensation provided by a Common Carrier. Coverage will not be provided to individuals who are able to meet their scheduled departure but cancel their cruise or Trip due to Inclement Weather.

The Maximum Benefit Amount is shown in the Schedule of Benefits.

In the event a cruise/tour supplier makes a change in Your Trip itinerary which prevents You from participating in an event/activity pre-paid prior to departure and scheduled on Your Trip itinerary, non-refundable pre-paid event/activity expenses will be payable up to the Maximum Benefit Amount. Benefits will not be paid if the event/activity is rescheduled during the course of the Trip. Verification by the cruise/tour supplier of the change in the scheduled Trip itinerary will be necessary for claim payment.

PET CARE

The Company will pay You up to \$50 per day up to a maximum of up to \$300 in total for any one claim to cover additional boarding fees incurred after the first 24 hours of Your delayed return from Your Trip due to in-patient treatment overseas which results in Your pet exceeding a pre-booked period of accommodation within a recognized boarding kennel, cattery, or animal shelter. The Insurer will not pay for the following in addition to the General Exclusions: 1) Claims which are not substantiated by a written report from the boarding kennel, cattery, or animal shelter. 2) Any fees incurred in the first 24 hours or which did not form part of the original pre-booked duration for Your pet.

PART B - BAGGAGE PROTECTION

BAGGAGE/PERSONAL EFFECTS

"Baggage and Personal Effects" means goods being used by You during a Trip. The term Baggage and Personal Effects does not include: animals; automobiles and automobile equipment; boats or other vehicles or conveyances; trailers; motors; aircraft; bicycles (except when checked as baggage with a Common Carrier); household effects and furnishings; antiques and collectors items; sunglasses, contact lenses, artificial teeth, dental bridges or hearing aids; prosthetic limbs; prescribed medications; keys, money, credit cards, tickets, documents or securities, (except as coverage is otherwise specified under the policy), stamps; professional or occupational equipment or property, whether or not electronic business equipment; or telephones, computer hardware or software.

For Baggage and Personal Effects: Coverage will be provided to You:

- a) Against all risks of permanent loss, theft or damage to Baggage and Personal Effects;

- b) Subject to all Exclusions and Limitations in the policy;
- c) Up to the Maximum Benefit Amount; and
- d) Occurring while this coverage is in force.

The Company will pay the lesser of the following amounts up to the per article maximum shown in the Schedule of Benefits: i) The actual cash value at the time of loss, theft or damage; or ii) The cost to repair or replace the article with material of a like kind and quality.

The Company will pay the combined maximum shown in the Schedule of Benefits for jewelry, watches, articles consisting in whole or in part of silver, gold or platinum, articles trimmed with fur, cameras and their accessories and related equipment.

The Insurer will also reimburse You for charges and interest incurred due to unauthorized use of Your credit cards if such use occurs during Your Trip and if You have complied with all credit card conditions imposed by the credit card companies.

The Insurer will reimburse You for fees associated with the replacement of Your passport during Your Trip. Receipts are required for reimbursement.

BAGGAGE DELAY (OUTWARD JOURNEY ONLY)

For Baggage Delay: If, while on a Trip, Your checked Baggage is delayed or misdirected by a Common Carrier for more than 12 hours from Your arrival at a destination other than Your place of permanent residence, benefits will be paid, up to the Maximum Benefit Amount, for the actual expenditure for necessary Personal Effects. You must be a ticketed passenger on a Common Carrier. The Common Carrier must certify the delay or misdirection. Receipts for the purchases must accompany any claim.

If You purchase Sports Coverage the Insurer will reimburse You up to the combined maximum limit shown on the Schedule of Coverage and Services for expenses for rental equipment if Your sporting equipment is delayed or misdirected by Your Common Carrier.

EXCESS INSURANCE LIMITATION

The insurance provided by this Policy shall be in excess of all other valid and collectible insurance or indemnity. If at the time of the occurrence of any Loss there is other valid and collectible insurance or indemnity in place, the Company shall be liable only for the excess of the amount of Loss, over the amount of such other insurance or indemnity, and applicable deductible.

PART C - MEDICAL PROTECTION

ACCIDENT AND SICKNESS MEDICAL EXPENSE

The Insurer will pay benefits up to the maximum shown on Your Confirmation of Benefits if You incur necessary covered Medical Expenses for an Accidental Injury or Sickness which occurs during the covered Trip. All services, supplies or treatment must be received within 52 weeks of the date of the Accident or onset of Sickness. A \$50 deductible applies to each occurrence.

Covered Medical Expenses are necessary services and supplies which are recommended by the attending Physician. They include but are not limited to: the services of a Physician; charges for Hospital confinement and use of operating rooms; charge for anesthetics (including administration); x-ray examinations or treatments, and laboratory tests; ambulance service; drugs, medicines, prosthetics and therapeutic services and supplies; emergency dental treatment for the relief of pain.

Benefits will include expenses for emergency dental treatment not to exceed \$750.

The Company will not pay benefits in excess of the reasonable and customary charges.

Reasonable and customary charges means charges commonly used by Physicians in the locality in which care is furnished.

The Company will not cover any expenses provided by another party at no cost to You or already included within the cost of the Trip.

These benefits will not duplicate any benefits payable under the policy or any coverage(s) attached to the policy.

EMERGENCY MEDICAL EVACUATION

The Insurer will pay, subject to the limitations set out herein, for covered Emergency Evacuation Expenses reasonably incurred if You suffer an Injury or Emergency Sickness that warrants Your Emergency Evacuation while You are on a Trip. Benefits payable are subject to the Maximum Amount per person shown on the Schedule of Coverage and Services for all Emergency Evacuations due to all Injuries from the same Accident or all Emergency Sicknesses from the same or related causes. A Legally Qualified Physician, in coordination with the Assistance Company, must order the Emergency Evacuation and must certify that the severity of Your Injury or Emergency Sickness warrants Your Emergency Evacuation to the closest adequate medical facility. In the sole discretion of the Assistance Company, it must be determined that such Emergency Evacuation is required due to the inadequacy of local facilities. The certification and approval for Emergency Evacuation must be coordinated through the most direct and economical conveyance and route possible, such as air or land ambulance, or commercial airline carrier.

Covered Emergency Evacuation Expenses are those for Medically Necessary Transportation, including reasonable and customary medical services and supplies incurred in connection with Your Emergency Evacuation. Expenses for Transportation must be:

- a) Recommended by the attending Physician;
- b) Required by the standard regulations of the conveyance transporting You and
- c) Reviewed and pre-approved by the Assistance Company;

The Insurer will also pay reasonable and customary charges for escort expenses required by You, if You are disabled during a Trip and an escort is recommended in writing, by Your attending Physician and must be pre-approved by the Assistance Company.

If You are hospitalized for more than 7 days following a covered Emergency Evacuation Expense, the Insurer will pay subject to the limitations set out herein, for expenses:

- 1) To return to the United States where they reside, with an attendant if necessary, any of Your dependent children who were accompanying You when the Injury or Emergency Sickness occurred: but not to exceed the cost of a single one-way economy airfare ticket less the value of applied credit from any unused return travel tickets per person.
- 2) To bring one person chosen by You to and from the Hospital or other medical facility where You are confined if You are traveling alone: but not to exceed the cost of one round-Trip economy airfare ticket.

EXCESS INSURANCE LIMITATION

The insurance provided by this Policy shall be in excess of all other valid and collectible insurance or indemnity. If at the time of the occurrence of any Loss there is other valid and collectible insurance or indemnity in place, the Company shall be liable only for the excess of the amount of Loss, over the amount of such other insurance or indemnity, and applicable deductible.

Medically Necessary Repatriation: Following a covered Emergency Evacuation expense or a covered medical expense, the Insurer will pay to return You from the location to which You were evacuated or became sick or injured to Your return destination via Common Carrier within one year from Your original Trip completion date.

Commercial airfare costs will be in the same class of service, as Your original airline tickets, or in business or first class as in compliance with Your medical necessities and requirements upon Your discharge, less refunds from Your unused transportation tickets.

In addition to the above covered expenses, if the Insurer has previously evacuated You to a medical facility, the Insurer will pay Your airfare costs from that facility to Your primary residence, within one year from Your original Scheduled Return Date, less refunds from Your unused transportation tickets. Airfare costs will be economy, or first class if Your original tickets are first class. This benefit is available only if it is not provided under another coverage in the policy.

Emergency Evacuation means Your medical condition warrants immediate transportation from the place where You are injured or sick to the nearest Hospital where appropriate medical treatment can be obtained. Transportation means any land, sea or air conveyance required to transport You during an Emergency Evacuation. Transportation includes, but is not limited to, Common Carrier, air ambulances, land ambulances and private motor vehicles.

Emergency Sickness means an illness or disease, diagnosed by a Legally Qualified Physician, which meets all of the following criteria: (1) there is a present severe or acute symptom requiring immediate care and the failure to obtain such care could reasonably result in serious deterioration of Your condition or place Your life in jeopardy; (2) the severe or acute symptom occurs suddenly and unexpectedly; and (3) the severe or acute symptom occurs while Your coverage is in force and during Your Trip.

EXCESS INSURANCE LIMITATION

The insurance provided by this Policy shall be in excess of all other valid and collectible insurance or indemnity. If at the time of the occurrence of any Loss there is other valid and collectible insurance or indemnity in place, the Company shall be liable only for the excess of the amount of Loss, over the amount of such other insurance or indemnity, and applicable deductible.

REPATRIATION OF REMAINS

The Company will pay the reasonable covered Expenses incurred to return Your body to Your primary residence if You die during the covered Trip. This will not exceed the maximum shown on the Schedule of Benefits.

Covered Expenses include, but are not limited to, expenses for embalming, cremation, casket for transport and transportation.

All covered Expenses must be approved in advance by the Assistance Company.

The Pre-Existing Conditions Exclusion does not apply to Emergency Evacuation and Repatriation of Remains.

EXCESS INSURANCE LIMITATION

The insurance provided by this Policy shall be in excess of all other valid and collectible insurance or indemnity. If at the time of the occurrence of any Loss there is other valid and collectible insurance or indemnity in place, the Company shall be liable only for the excess of the amount of Loss, over the amount of such other insurance or indemnity, and applicable deductible.

All Transportation must be authorized and arranged by the Assistance Company.

PART D - TRAVEL ACCIDENT PROTECTION

ACCIDENTAL DEATH & DISMEMBERMENT

When You sustain covered Injuries resulting in any of the following losses within 365 days from the date of the Accident, benefits will be paid as follows: Loss of Life : Principal Sum; Loss of Both Feet, Both Hands or Both Eyes : Principal Sum; Loss of One Hand and One Foot: Principal Sum; Loss of One Hand and One Eye or One Foot and One Eye: Principal Sum; Loss of One Hand, One Foot or One Eye: One-half Principal Sum. The Principal Sum is shown in the Schedule of Benefits.

Loss of hand or hands, or foot or feet, means severance at or above the wrist joint or ankle joint, respectively, Loss of eye or eyes means the total and irrecoverable loss of the entire sight thereof. Only one of the amounts shown above (the largest applicable) will be paid for Injuries resulting from one Accident. The benefit for loss of: (a) two limbs; (b) both eyes; or (c) one limb and one eye is payable only when such loss results from the same Accident. These benefits will not duplicate any benefits payable under the policy or any coverage(s) attached to the policy.

Exposure: If, while insured under this benefit, You are unavoidably exposed to the elements because of a covered Accident and suffers a loss for which benefits are payable under this benefit, such loss will be covered.

Disappearance: If, while insured under this benefit, You are in an Accident resulting in the disappearance, sinking or damaging of an air or water conveyance on which You are covered by this benefit, and if Your body has not been found within 52 weeks from the date of the Accident, it will be presumed, unless there is evidence to the contrary, that You have suffered loss of life as a result of those Injuries.

ACCIDENTAL DEATH AND DISMEMBERMENT COMMON CARRIER (AIR ONLY)

Air Common Carrier benefit applies to Injury sustained by You: while riding as a passenger in or on, boarding or alighting from an aircraft operated under a license for the

transportation of passengers for hire. If You sustain an Injury which results in loss of life; actual severance of limb; or entire and irrecoverable loss of eyesight, speech, or hearing, within 365 days of the date of the Accident, the Insurer will pay the largest applicable amount as follows: the full benefit amount is paid for loss of life, two hands or two feet, speech, and hearing in both ears, one hand, and one foot, sight in both eyes, one hand, or one foot and sight in one eye. One-half of the benefit amount is paid for loss of one hand or one foot, speech, or hearing in both ears, sight of one eye. One-fourth of the benefit is paid for loss of the thumb and index finger of the same hand. In no event will the Insurer pay more than the maximum amount shown on the Schedule of Coverages and Services for all losses due to the same Accident.

Exposure: The Insurer will pay benefits for covered losses which result from You being unavoidably exposed to the elements due to an Accident.

Disappearance: The Insurer will pay benefits for loss of life if Your body cannot be located one year after the disappearance of the Common Carrier in which You were a passenger due to forced landing, stranding, sinking, or wrecking.

TRAVEL ASSISTANCE SERVICES

The Travel Assistance feature provides a variety of travel related services. Services offered include:

- Medical Evacuation • Medically Necessary Repatriation
- Repatriation of Remains • Medical or Legal Referral
- Inoculation Information • Hospital Admission Guarantee
- Translation Service • Lost Baggage Retrieval
- Passport/Visa Information • Emergency Cash Advance*
- Bail Bond* • Prescription Drug/Eyeglass Replacement*
- ID Theft Resolution Service • Concierge Service
- Political Evacuation

* Payment reimbursement to the Assistance Company is Your responsibility.

**24/7 Worldwide Assistance Services
Travel Assistance, Medical Emergency,
Concierge Service, Political Evacuation, Business
Concierge Services and ID Theft Resolution Service**

**CALL TOLL FREE:
(Within the United States and Canada)**

800-494-9907

OR CALL COLLECT

603-328-1707

(From all other locations)

Travel assistance services are provided by an independent organization and not by Arch Insurance Company or Travel Insured International. There may be times when circumstances beyond the Assistance Company's control

hinder their endeavors to provide travel assistance services. They will, however, make all reasonable efforts to provide travel assistance services and help You resolve Your emergency situation.

AVAILABILITY OF SERVICES

You are eligible for information and concierge services at any time after You purchase this plan. The Emergency Assistance Services become available when You actually start Your Trip. Emergency Assistance, Concierge, Political Evacuation and Informational Services end the earliest of: midnight on the day the program expires; when You reach Your return destination; or when You complete Your Trip. The Identity Theft Resolution Services become available on Your Scheduled Departure Date for Your Trip. Services are provided only for an Identity Theft event which occurs while on Your Trip. Identity Theft Resolution does not guarantee that its intervention on behalf of You will result in a particular outcome or that its efforts on behalf of You will lead to a result satisfactory to You. Identity Theft Resolution does not include and shall not assist You for thefts involving non-US bank accounts.

IDENTITY THEFT RESOLUTION SERVICES

In the event of an Identity Theft event while on Your Trip, Travel Insured's designated provider will research and investigate potential damage to Your identity and make best effort to restore the Your identity to pre-event status. Assistance includes online secure email to report the event; notify the three major credit bureaus, affected creditors, financial institutions, and utility providers; provide fraud alerts; create and maintain a case file and ultimately to receive documentation that the fraudulent transaction has been expunged.

CONCIERGE SERVICES

Concierge Services are provided by Travel Insured's designated provider. There is no charge for the services provided by the provider. You are responsible for the cost of services provided and charged for by third parties and for the actual cost of merchandise, entertainment, sports, tickets, food and beverages and other disbursement items. Services offered include: • Destination Profiles • Epicurean Needs • Event Ticketing • Floral Services • Tee Time Reservations • Hotel Accommodations • Meet-And-Greet Services • Shopping Assistance Services • Pre-Trip Assistance • Procurement of Hard-To-Find Items • Restaurant Referrals and Reservations • Rental Car Reservations • Airline Reservations

POLITICAL EVACUATION SERVICES

In the event of a political emergency situation due to government or social upheaval while traveling in a foreign

country; the Assistance Company will evacuate You home or to the nearest place of safety and then home. All reasonable expenses incurred for Your transportation to the nearest place of safety, and then to Your home, are covered up to a maximum of \$100,000. Arrangements will be by the most appropriate and economical means available and consistent with Your health and safety. If an evacuation is impossible due to hostile conditions, the Assistance Company will use security resources to maintain contact with You until evacuation becomes possible or the emergency is concluded. All arrangements must be arranged and coordinated by the Assistance Company. Services rendered without the coordination and approval of the Assistance Company are not covered.

BUSINESS CONCIERGE SERVICES

Concierge Services are provided by Travel Insured's designated provider. There is no charge for the services provided by provider. You are responsible for the cost of services provided and charged for by third parties. Services offered include:

- Emergency Correspondence And Business Communication Assistance
- Assistance With Locating Available Business Services Such As: Express/Overnight Delivery Sites, Internet Cafes, Print/Copy Services
- Assistance With Or Arrangements For Telephone And Web Conferencing
- Emergency Messaging To Customers, Associates, And Others (Phone, Fax, E-mail, Text, etc.)
- Real Time Weather, Travel Delay And Flight Status Information
- Worldwide Business Directory Service For Equipment Repair/Replacement, Warranty Service, etc.
- Emergency Travel Arrangements

EXCLUSIONS

The following exclusions apply to benefits outlined in Sections A, C and D:

Benefits are not payable for Sickness, Injuries or losses of You, Your Traveling Companion, You or Your Traveling Companion's Family Member, or Your Business Partner resulting from:

- 1) Suicide, attempted suicide or any intentionally self-inflicted injury while sane or insane committed by You, Your Traveling Companion or Family Member, whether insured or not;
- 2) Resulting from an act of declared or undeclared war;
- 3) While participating in maneuvers or training exercises of an armed service;
- 4) While riding, driving or participating in races, or speed or endurance contests (does not apply while on Your Trip if You purchase Sports Coverage);
- 5) While mountaineering (engaging in the sport of scaling mountains generally requiring the use of

picks, ropes, or other special equipment); (mountaineering below 15,000 feet is covered while on Your Trip if You purchase Sports Coverage);

- 6) While participating as a member of a team in an organized sporting competition;
- 7) While participating in skydiving, hang gliding, bungee cord jumping, scuba diving or deep sea diving (does not apply while on Your Trip if You purchase Sports Coverage);
- 8) While piloting or learning to pilot or acting as a member of the crew of any aircraft;
- 9) Commission or the attempt to commit a criminal act by You or Your Traveling Companion or Family Member, whether insured or not;
- 10) Due to normal childbirth, normal pregnancy (except for Complications of Pregnancy or as specifically provided under Part A) or voluntarily induced abortion;
- 11) For dental treatment (except as coverage is otherwise specifically provided herein);
- 12) **Pre-Existing Conditions, as defined in the Definitions section unless the policy is purchased within 30 days of the initial Trip deposit, You are not disabled from travel at the time You pay the premium, the booking for the covered Trip must be the first and only booking for this travel period and destination and You purchase this policy for the full non-refundable cost of Your Trip;**
- 13) For mental or nervous disorders, unless hospitalized. **The following exclusion applies to Accident Medical Expense, Sickness Medical Expense and Accidental Death and Dismemberment only:**
- 14) Due to alcoholism and drug addiction. **The following exclusion applies to Trip Cancellation, Trip Interruption, Trip Delay, and Emergency Evacuation/Repatriation of Remains only:**
- 15) Received as a result or consequence of being Intoxicated, as specifically defined in the policy, or under the influence of any controlled substance unless administered on the advice of a Legally Qualified Physician.

The following limitation applies to Trip Cancellation only:

All cancellations must be reported directly to the Travel Supplier within 72 hours of the event causing the need to cancel, unless the event prevents it, and then as soon as is reasonably possible. If the cancellation is not reported within the specified 72-hour period, the Company will not pay for additional charges which would not have been incurred had You notified the Travel Supplier in the specified period.

If the event prevents You from reporting the cancellation, the 72-hour notice requirement does not apply; however, You must, if

requested, provide proof that said event prevented You from reporting the cancellation within the specified period.

The following exclusions apply to Baggage/Personal Effects Coverage only in Part B:

Benefits will not be paid for any expenses which have been reimbursed or for any services which have been provided by the Common Carrier, hotel or Travel Supplier; nor will benefits be paid for loss or damage to property specifically covered under any other insurance.

These benefits will not duplicate any benefits payable under the policy or any coverage(s) attached to the policy.

Your duties after loss of or damage to property or delay of Baggage: In case of loss, theft, damage or delay of Baggage or Personal Effects, You must:

- a) Take all reasonable steps to protect, save or recover the property;
- b) Promptly notify, in writing, either the police, hotel proprietors, ship lines, airlines, railroad, bus, airport or other station authorities, tour operators or group leaders, or any Common Carrier or bailee who has custody of Your property at the time of loss;
- c) Produce records needed to verify the claim and its amount, and permit copies to be made;
- d) Provide to the Company, within 90 days from the date of loss, a detailed proof of loss signed and sworn to; and
- e) Be examined, if requested.

Reductions in the Amount of Insurance: The applicable benefit amount will be reduced by the amount of benefits, if any, previously paid for any loss or damage under this coverage for this Trip.

No Benefit to Bailee: This insurance shall not benefit any Common Carrier or bailee.

Benefits are not payable for any loss caused by or resulting from:

- a) Breakage of brittle or fragile articles;
- b) Wear and tear or gradual deterioration;
- c) Confiscation or appropriation by order of any government or custom's rule;
- d) Theft or pilferage while left in any unlocked vehicle;
- e) Property illegally acquired, kept, stored or transported;
- f) Your negligent acts or omissions; or
- g) Property shipped as freight or shipped prior to the Scheduled Departure Date.

DEFINITIONS

- 1) **“Accident”** means a sudden, unexpected, or unintended event that occurs while this policy is in force and causes Injury. “
- 2) **“Additional Transportation Cost”** means the actual cost incurred for one-way Economy Transportation by Common Carrier reduced by the value of an unused travel ticket.
- 3) **“Assistance Company”** means the service provider with which the Company has contracted to coordinate and deliver emergency travel assistance, medical evacuation, and repatriation.
- 4) **“Baggage”** means luggage and personal possessions, whether owned, borrowed, or rented, taken by You on the Trip.
- 5) **“Bankruptcy”** means the filing of a petition for voluntary or involuntary Bankruptcy in a court of competent jurisdiction under Chapter 7 or Chapter 11 of the United States Bankruptcy Code 11 U.S.C. Subsection 101 et seq.
- 6) **“Business Partner”** means an individual who: (a) is involved in a legal partnership with You; and (b) is actively involved in the day to day management of Your business.
- 7) **“City”** means an incorporated municipality having defined borders and does not include the high seas, uninhabited areas, or airspace
- 8) **“Common Carrier”** means any public land, air, or water conveyance operating under a valid license providing for the transportation of passengers for hire.
- 9) **“Complication of Pregnancy”** means a condition whose diagnosis is distinct from pregnancy but is adversely affected or caused by pregnancy.
- 10) **“Default”** means a material failure or inability to provide contracted services.
- 11) **“Domestic Partner”** means a person, at least 18 years of age, with whom You have been living in a spousal relationship with evidence of cohabitation for at least 10 continuous months prior to the effective date of coverage.
- 12) **“Economy Transportation”** means the lowest published available transportation rate for a ticket on a Common Carrier matching the original class of transportation that You purchased for the Trip, reduced by the value of an unused return travel ticket.
- 13) **“Family Member”** means You or Your Traveling Companion’s legal or common law spouse, Domestic Partner, parent, legal guardian, step-parent, grandparent, parents-in-law, grandchild, natural or adopted child, foster child, step-child, children-in-law, brother, sister, step-brother, step-sister, brother-in-law, sister-in-law, aunt, uncle, niece or nephew.
- 14) **“Inclement Weather”** means any severe weather condition other than a hurricane which delays the scheduled arrival or departure of a Common Carrier.
- 15) **“Hospital”** means (a) a place which is licensed or recognized as a general Hospital by the proper authority of the state in which it is located: (b) a place operated for the care and treatment of resident inpatients with a registered graduate nurse (RN) always on duty and with a laboratory and X-ray facility: (c) a place recognized as a general Hospital by the Joint Commission on the Accreditation of Hospitals. Not included is a Hospital or institution licensed or used principally: (1) for the treatment or care of drug addicts or alcoholics: or (2) as a clinic, continued or extended care facility, skilled nursing facility, convalescent home, rest home, nursing home or home for the aged.
- 16) **“Injury” or “Injuries”** means accidental bodily Injuries (a) received after the effective date and prior to Your Scheduled Return Date; and (b) resulting in loss independently of Sickness and all other causes and certified by a Legally Qualified Physician.
- 17) **“Insured,” “You” or “Your”** means the Principal Insured and his or her Family Members, Business Partner, or Traveling Companion who are covered under the Principal Insured’s policy.
- 18) **“The Insurer” or “The Company”** means Arch Insurance Company. “Intoxicated” mean a blood alcohol level that equals or exceeds the legal limit for operating a motor vehicle in the state or jurisdiction where You are located at the time of an incident.
- 19) **“Legally Qualified Physician”** means a physician or a Christian Science practitioner (a) other than You, Your Traveling Companion or a Family Member: (b) practicing within the scope of his or her license: and (c) recognized as a physician in the place where the services are rendered.
- 20) **“Maximum Benefit Amount”** means the maximum amount payable for each coverage described herein and as shown in the Schedule of Benefits.
- 21) **“Medical Treatment”** means treatment advice or consultation by a Legally Qualified Physician.
- 22) **“Medically Necessary”** means a service or supply which: (a) is recommended by the attending Legally Qualified Physician: (b) is appropriate and consistent with the diagnosis in accord with accepted standards of community practice: (c) could not have been omitted without adversely affecting Your condition or quality of medical care: (d) is delivered at the most appropriate level of care and not primarily for the sake of convenience: and (e) is not considered experimental unless coverage for experimental services or supplies is required by law.
- 23) **“Natural Disaster”** means flood, fire, hurricane, tornado, earthquake, blizzard that is due to natural causes.
- 24) **“Pre-Existing Condition”** means any Injury, Sickness or condition of You, Your Traveling Companion and/or Your Family Member for which medical advice, diagnosis, care or treatment was recommended or received with the 180 day period ending on the effective date. Conditions are not considered pre-existing if the condition for which prescribed drugs or medicine is taken remains controlled without any change in the required prescription.
- 25) **“Scheduled Departure Date”** means the date on which You are originally scheduled to leave on the Trip.
- 26) **“Scheduled Return Date”** means the date on which You are originally scheduled to return to the point of origin or the original final destination.
- 27) **“Schedule of Benefits”** means the coverage confirmation provided to You following Your enrollment and payment of the applicable premium.
- 28) **“Sickness”** means an illness or disease that is first manifested, diagnosed, or treated by a Legally Qualified Physician after the effective date of insurance and while You are covered under this policy.
- 29) **“Strike”** means any stoppage of work: (a) as a result of a combined effort of workers which was unannounced and unpublished at the time travel services were purchased: and (b) which interferes with the normal departure and arrival of a Common Carrier.
- 30) **“Terrorist Attack”** means an incident deemed an act of terrorism by the U.S. Department of State or the U.S. Government.
- 31) **“Third Party”** means a person or entity other than You or the Company.
- 32) **“Travel Arrangements”** means: (a) transportation: (b) accommodations: and (c) other specified services arranged by the Travel Supplier for the Trip.

- 33) **“Traveling Companion”** means a person or persons with whom a covered person has coordinated travel arrangements and intends to travel with during the Trip.
- 34) **“Travel Supplier”** means any entity or organization that coordinates or supplies Your travel services.
- 35) **“Trip”** means scheduled Trips, tours or cruises for which (a) coverage is requested; and (b) the required premium is submitted prior to the Scheduled Departure Date. Maximum Trip duration is 6 (six) months.
- 36) **“Unforeseen”** means not anticipated or expected and occurring after the effective date of the policy.
- 37) **“Used”** means to avail oneself of, to employ, to expend or consume, or to convert to one’s service.
- 38) **“Usual and Customary Charges”** means those comparable charges for similar treatment, services and supplies in the geographic area where treatment is performed.

CLAIMS PROCEDURE

To facilitate prompt claims settlement:

TRIP CANCELLATION: Contact Travel Insured to report Your cancellation and avoid non-covered expenses due to late reporting. Travel Insured will then advise You on how to obtain the appropriate form to be completed by You and the attending Legally Qualified Physician.

INTERRUPTION: Obtain medical statements from the doctors in attendance in the country where Sickness or Accident occurred. These statements should give complete diagnosis, stating that the Sickness or Accident prevented traveling on dates contracted. Provide all unused transportation tickets, official receipts, etc.

TRIP DELAY: Obtain any specific dated documentation, which provides proof of the reason for delay (airline or cruise line forms, medical statements, etc). Submit this documentation along with Your Trip itinerary and all receipts from additional expenses incurred.

MEDICAL EXPENSES: Obtain receipts from the providers of service, etc., stating the amount paid and listing the diagnosis and treatment.

BAGGAGE: Obtain a statement from the Common Carrier that Your Baggage was delayed or a police report showing Your Baggage was stolen along with copies of receipts for Your purchases.

TO OBTAIN CLAIM FORMS AND ANY ADDITIONAL INFORMATION ON HOW TO REPORT A CLAIM, CALL OR WRITE THE PLAN ADMINISTRATOR AND: REFER TO PRODUCT T-8010.

INSURING PROVISIONS

This is a legal contract between Arch Insurance Company and You. This policy is issued in consideration of payment of the appropriate plan cost. Arch Insurance Company, herein called the Company, will pay You benefits described in this policy, subject to all policy limitations, and exclusions, when You sustain a loss specified under a provision of the policy under which You are covered, as shown in this Description of Coverage.

The entire contract is made up of the policy and any attachments. No agent may change it in any way. Only an officer of the Company can approve a change. Any such change must be shown in the policy or its attachments.

PERIOD OF COVERAGE: The “effective date” of Your travel protection policy begins at 12:01 a.m. following the date You enroll and pay the required plan cost. The Trip Cancellation Benefit begins on the effective date. The Trip Delay Benefit is in force while You are en route to and from Your Trip. All other benefits begin on 12:01 a.m. on the later of Your Scheduled Departure Date or the effective date of Your travel protection policy, as described above. Benefits end for all Insureds when You cancel Your Trip, when You return home, or when You complete the term of Your Trip.

GENERAL PROVISIONS

CLERICAL ERROR. Clerical error on the Company’s part or that of a Travel Supplier in keeping records or furnishing information will not void Your coverage if it otherwise validly in force; nor will it continue Your coverage if it is otherwise validly terminated under the terms of this policy.

LEGAL ACTIONS. No legal action for a claim can be brought against us until sixty (60) days after we receive proof of loss. No legal action for a claim can be brought against us more than three (3) years after the time required for giving proof of loss. This three (3) year time period is extended from the date proof of loss is filed and the date the claim is denied in whole or in part.

CONCEALMENT AND MISREPRESENTATION. The entire coverage will be void, if before, during or after a loss, any material fact or circumstance relating to this insurance has been intentionally concealed or misrepresented.

SUBROGATION. If the Company has made a payment for a loss under this coverage, and the person to or for whom payment was made has a right to recover damages from the Third Party responsible for the loss, the Company will be subrogated to that right. You shall help the Company exercise

the Company’s rights in any reasonable way that the Company may request: nor do anything after the loss to prejudice the Company’s rights; and in the event You recover damages from the Third Party responsible for the loss, You will hold the proceeds of the recover for the Company in trust and reimburse the Company to the extent of the Company’s previous payment for the loss. You are entitled to complete reimbursement for loss covered under this policy before the Company is entitled to subrogation proceeds.

WHEN YOUR COVERAGE BEGINS. All coverage (except Trip Cancellation) will take effect at 12:01 A.M. local time, at Your location, on the Scheduled Departure Date provided:

- a) Coverage has been elected; and
- b) The required premium has been paid.

Trip Cancellation coverage will take effect at 12:01 A.M. local time at the location of You, on the day after the required premium for such coverage is received by the Company or its authorized representative.

EXTENDED COVERAGE. All coverage under the policy will be extended, if: (a) Your entire Trip is covered by the policy; and (b) Your return is delayed by covered reasons specified under Trip Cancellation and Interruption or Travel Delay. If coverage is extended for the above reasons, coverage will end on the earlier of: (a) the date You reach Your return destination; or (b) seven (7) days after the date the Trip was scheduled to be completed.

NOTICE OF CLAIM. Notice of claim must be reported within twenty (20) days after a loss occurs or as soon as reasonably possible. You or someone on Your behalf may give the notice. The notice should be given to the Company or designed representative and should include sufficient information to identify the Insured.

CLAIM FORMS: When notice of claim is received by the Company or designated representative, forms for filing proof of loss will be furnished. If these forms are not sent within 15 days, the proof of loss requirements can be met by sending a written statement of what happened. This statement must be received within the time given for filing proof of loss.

PROOF OF LOSS. Proof of loss must be provided within 90 days after the date of the loss or as soon as is reasonably possible. Proof must, however, be furnished no later than 12 months from the time it is otherwise required, except in the absence of legal capacity.

TIME OF PAYMENT OF CLAIMS: Benefits for loss of life are payable to You, if living. Otherwise, benefits for loss of life are paid to the beneficiary, if named, or to Your estate. All or a portion of all other benefits provided by this policy may, at the option of the Company, be paid directly to the

provider of the services(s). All benefits not paid to the provider will be paid to You. Other than for loss of life, if any benefit is payable to either another Insured or Your beneficiary who is a minor or otherwise not able to give a valid release or Your estate, the Company may pay up to \$1,000 to Your beneficiary or any relative to whom the Company finds entitled to the payment. Any payment made in good faith shall fully discharge the Company from obligations under this policy to the extent of such payment.

PAYMENT OF CLAIMS. All benefits are payable to You, if alive. Otherwise benefits are payable to Your estate.

PHYSICAL EXAMINATION AND AUTOPSY. The Company, at the expense of the Company, may have You examined when and as often as is reasonable while the claim is pending. The Company may have an autopsy done (at the expense of the Company) where it is not forbidden by law.

OTHER INSURANCE WITH THE COMPANY: You may be covered under only one travel policy with the Company for each Trip. If You are covered under more than one such policy, You may select the coverage that is to remain in effect. In the event of death, the selection will be made by the beneficiary or estate. Premiums paid (less claims paid) will be refunded for the duplicate coverage that does not remain in effect.

CONFORMITY WITH STATE STATUTES: The provisions of this policy must conform with the laws of the state in which the policy is issued. If any do not, they are hereby amended to conform.

BENEFICIARY Your estate, unless written notice of a designated beneficiary is provided to the Plan Administrator.

Plan is designed by Travel Insured International, Inc.
This Insurance is underwritten by: Arch Insurance Company,
with its principal place of business in Jersey City, NJ

HOW TO CONTACT US TO FILE A CLAIM:

It's fast and easy, report Your claim online
at www.travelinsured.com

or

Call us toll free at: 800-243-2440

Travel Insured International, Inc.®

P.O. Box 280568

East Hartford, CT 06128-0568